Canvas for Parents

Presented by Family Partnership Equity Team and Education Technology, TLS

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Issaquah School District

2022-2023

ISSAQUAH
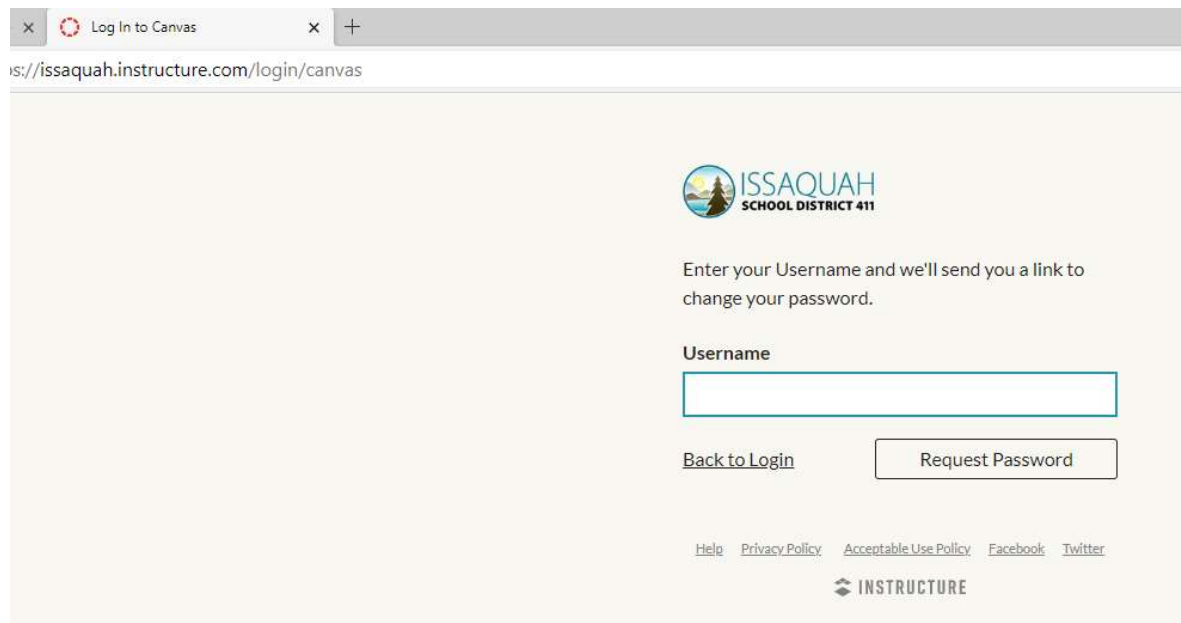SCHOOL DISTRICT 411

Canvas for Parent or Guardian

Course navigation may vary by class, you may be able to see the following:

- Read course announcements
- See the course assignments page
- Preview course documents
- View the course syllabus
- See course outcomes (learning standards)
- View the course calendar
- Examine their student's grades
- Access their student's conversations (course messaging)
- Communicate with the teacher using Inbox

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Website link for Canvas for Parents

- Go to https://issaquah.instructure.com/login/canvas

- On ISD website on Home page – Click on Student Portal – Click on Secondary Grades 6-12 – Click on left side Parent Login to Canvas

Trouble shooting
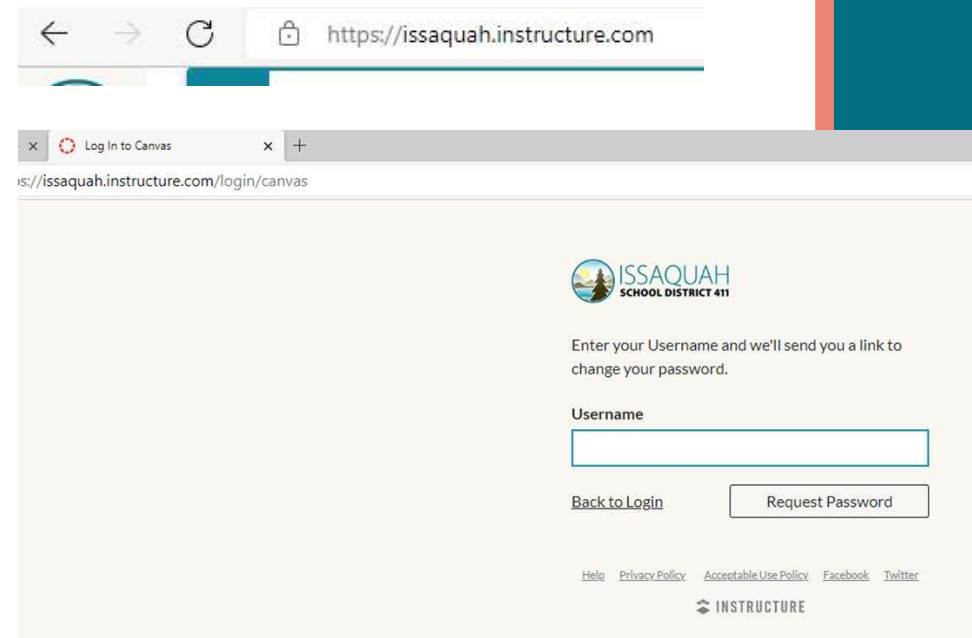
➢Make sure you are at the Issaquah site for Canvas.

➢If you do not receive the password or password reset, please check junk mail.

➢Check Family Access to make sure your email you are using is the one listed (Family 1 or Family 2)

➢Email ISDEdTechHelp@issaquah.wednet.edu

➢For troubleshooting help visit: Canvas (Grades 6-12) - Issaquah School District 411 (isd411.org)

Canvas for Students

Through Canvas, students will be able to

- Access teacher information, course syllabus and class expectations

- Participate in live stream lessons

- View recordings of instructional videos (dependent on teacher)

- Locate and access course assignment information and instructions to complete and turn in assignments

- View a single calendar with due dates and for all classes

Parents should log in as themselves and not the child since logging in as a child violates confidentiality and privacy policies.

If student needs help, they should ask their teacher and then the school librarian for help with their Canvas account.
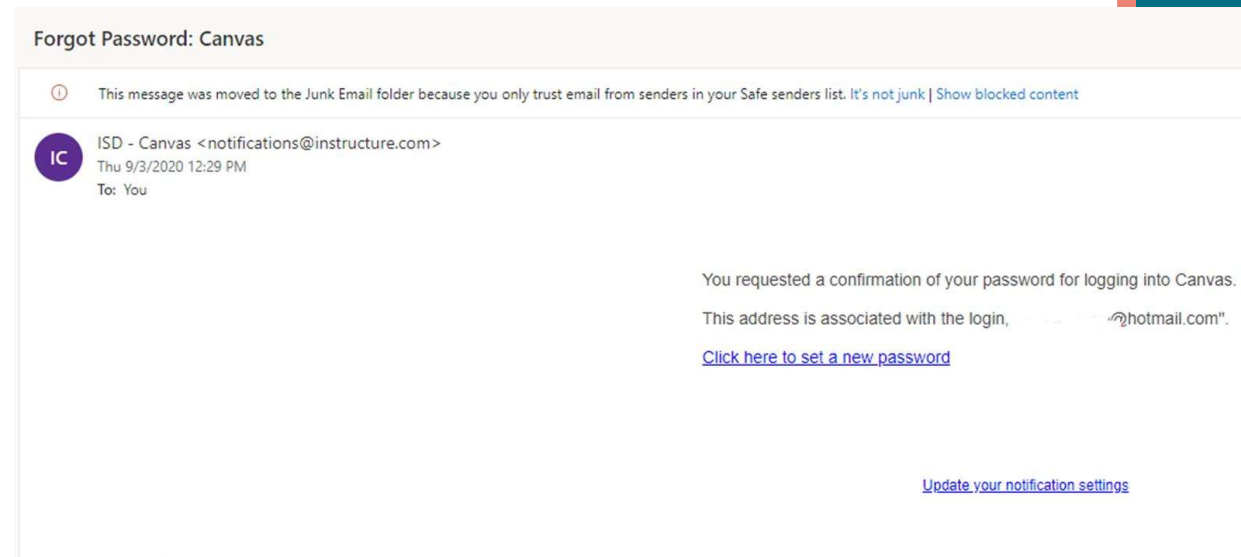
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Parents or Guardians cannot

- Submit assignments
- Read course discussions
- Take quizzes
- Join course groups
- Send messages to students
- See course rosters
- See unpublished courses

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Parents logging into Issaquah Canvas for Parents

- **Username**: Input email associated with you in Skyward as your username.

- First time logging in? Click "Forgot Password" follow instructions in password reset email

- Pop up box will appear stating - *Your password recovery was sent to _____. Please check you spam. It may take up to 30 minutes.*

- Check email and use link to create a password to set up your account.

- Go back to https://issaquah.instructure.com/login/canvas and log in

- **Suggestion** – Save password on computer or click on "Stay signed in" on website for easy access on a secured computer.

- Suggestion: make sure all emails from notifications@instructure.com as marked as safe emails and don't go to your Spam/Junk folder.

- Gmail user issues - Course Modules: Canvas 101 for Parents & Guardians (instructure.com)

Forgot Password: Canvas

ⓘ   This message was moved to the Junk Email folder because you only trust email from senders in your Safe senders list. It's not junk | Show blocked content

IC   ISD - Canvas <notifications@instructure.com>
Thu 9/3/2020 12:29 PM
To: You

You requested a confirmation of your password for logging into Canvas.

This address is associated with the login, _____@hotmail.com".

Click here to set a new password

Update your notification settings

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Dashboard

Drop down menu if you have multiple children in the ISD grades 6-12 only

General school information – not an actual class. All students have this as part of Dashboard.

Organizing your dashboard - Tips and tricks

- Use Toggle to view each secondary student's Dashboard
- **Using the three dots on the top right side of the tile/card parents can also:**

Color code course (optional and specific to user's preference)

Rename the courses – ie. use nicknames

Demonstration of logging in and organizing your dashboard (multiple students in Canvas example)

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Change your notification preferences

EARTH AND SPACE SCIENCE-Velloth-88517 > Course Notification Settings

YEAR-2020/2021

Home
Assignments
Files
Flipgrid
Grades
Modules
Office 365
Pages
Syllabus

Course Notification Settings

ⓘ Course-level notifications are inherited from your account-level notification settings. Adjusting notifications for this course will override notifications at the account level.   ✕

✅ Enable Notifications for EARTH/SPACE SCI-Velloth-88517

You are currently receiving notifications for this course. To disable course notifications, use the toggle above.

Course Activities

	Email lornafurtado@hotmail.com
Due Date	📅
Grading Policies	📅
Course Content	🔕
Files	🔕
Announcement	🔔
Announcement Created By You	🔕
Grading 　✕ Include scores when alerting about grades. If your email is not an institution email this means sensitive content will be sent outside of the institution.	🔔
Invitation	🔔
All Submissions	🔔
Late Grading	3️⃣
Submission Comment	3️⃣

Account
Dashboard
Courses
Calendar
Inbox
Help

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Tips for Notifications

- Add multiple e-mails (example yahoo vs Gmail account will get notifications also)
- Add phone numbers for text for notifications for specific type of notifications (each number can have own notifications – personal accounts)
- Daily summary (one email with all the changes for the day, example grading summary)
- Weekly summary (example get summary on Sundays for assignments)
- Daily for specific notifications (Inbox message if not going to email also)
- Daily notification email from notification@instructure.com sent around 6 pm daily
- **Parent preference – parent going into Canvas or Canvas notifications all coming to parent**

- **Demonstration of how to set notifications

Managing notifications tips – daily vs immediately

Notifications for individual courses can be changed within each course (ie. keeping an eye on math grade)

Inbox (Conversations)

Parent use of inbox will depend on preference setting
If notification are sent to your email, then parents don' need to setup or use inbox
Best way to communicate with teachers is through email especially if including others in email or including attachments.

Calendar – Month view

Calendar – Agenda view

Calendar - Tips

- Already color coded based on dashboard colors so easier to identify which class belongs to certain child

- Use Agenda view to look a due dates

- **Demonstration of Calendar feature in Canvas**

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Course Navigation Bar

Each teacher determines what links are available on the Course Navigation Bar found next to the main Canvas Navigation Bar. The Navigation bars may be different for each teacher.

Here are some common links found on the Navigation bar.

- **Announcements:** Important information from the teacher that doesn't go into the modules.
- **Modules:** Gateway to the learning content such as assignments, assessments (quizzes/tests), academic resources and other helpful resources for students.
- **Assignments:** Assignments list and description
- **Discussions:** Only available to students. Students would access class discussions
- **Syllabus:** Course policies, grading information, curriculum information, classroom management and policies.
- **Assessments/Quizzes**
- **Grades:** Feedback and communication from teacher regarding academic progress, Skyward/Family Access will reflect the final grade
- **People:** Only in Student Canvas interface – List of classmates
- **Other Apps that will be used in the class may be linked here also**
- Office 365
- Flipgrid

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Course organization

- Another way to see the course list
- Staring to organize courses
- Easier to navigate since don't have to go
- back to dashboard
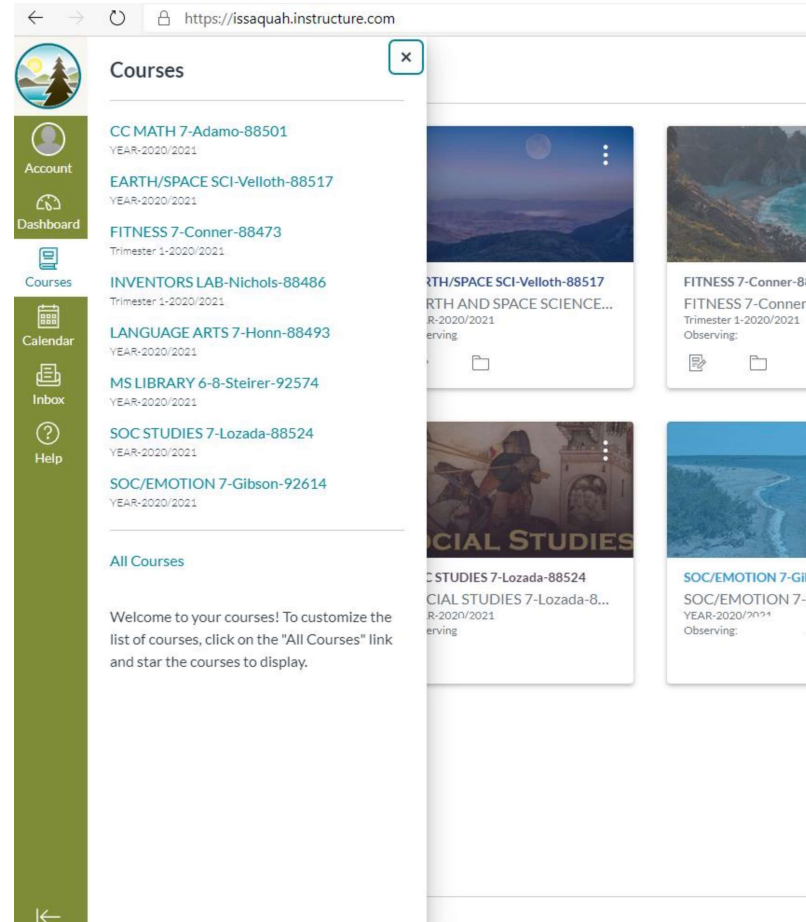
Features on the Navigation Bar

- Navigating a course

- Modules

- Home page

- Syllabus

- Assignments

- **Demonstration of navigation features in a course**

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Grades on Canvas

- Access in from the dashboard for an overview of grades

  For high school, be sure you are looking at All Grading Periods not just Quarter 2 (only relevant in Quarter 2)

- Course access for more detail to grades such as:
  - missing assignments
  - late assignments
  - scores
  - total grade
  - weighted groups (grading categories)
  - how to calculate grade
  - Feedback to student from teacher

Demonstration video on accessing grades in Canvas

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Grades

Inbox – students can use inbox to communicate with teacher (sometimes easier since drop down menu with teacher names and address.

Canvas Mobile App

- Use QR code from the computer login
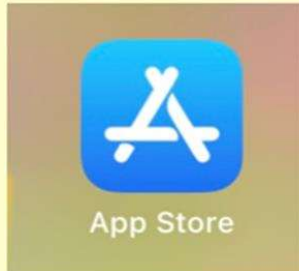
- Limited – can see Grades and Front Page for each class

- Can set alerts for grades and assignments

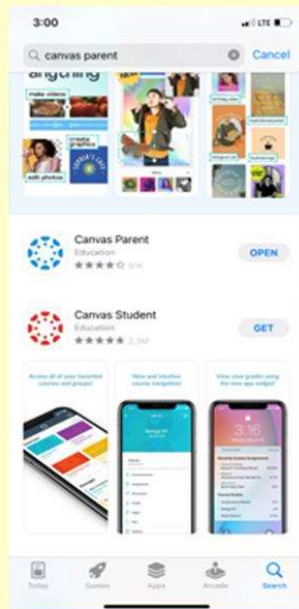- Inbox access
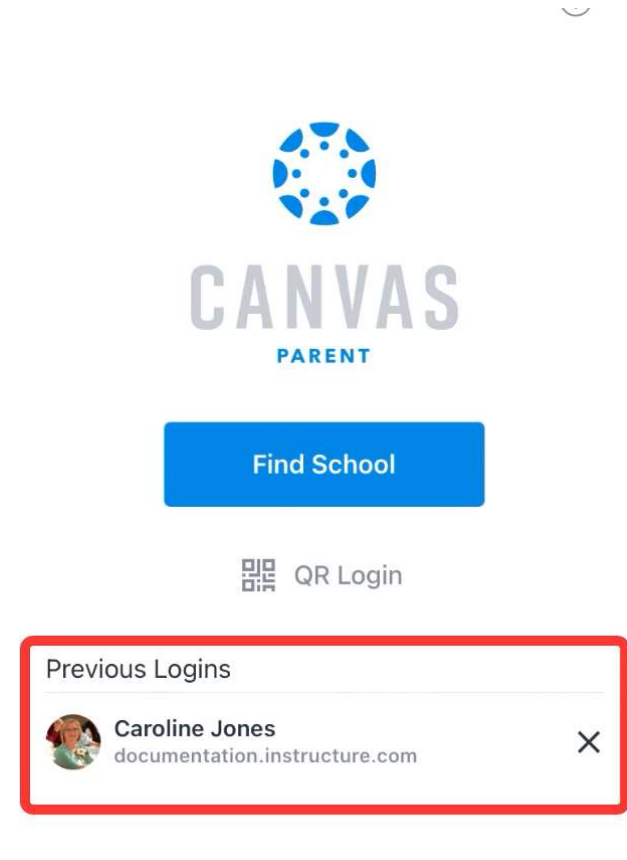
Steps to download Canvas Mobile app

CANVAS MOBILE

1

Go to your App Store- iPhone or Android
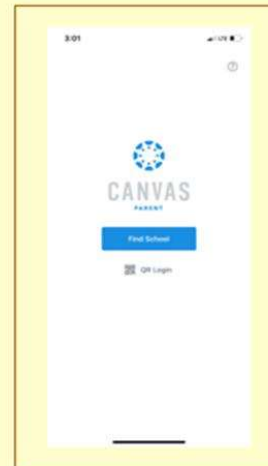
2

Look for Canvas Parent and download it on your phone

3

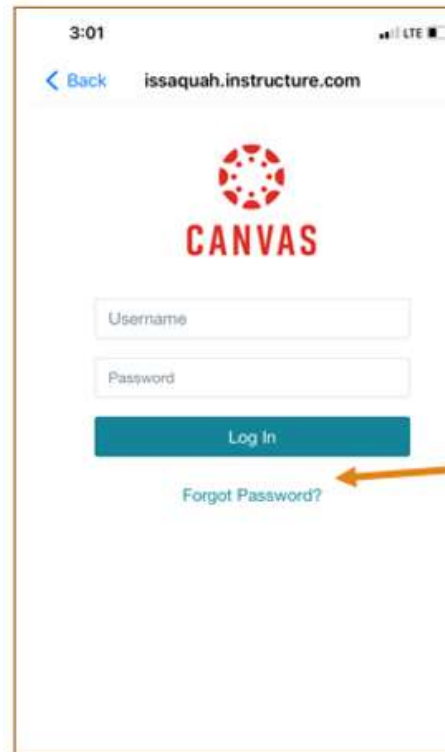Look for this Icon on your phone

4

Click find school and type Issaquah School District
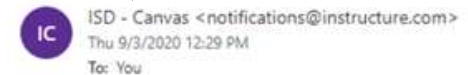
5

Log in screen

- Make sure it says Issaquah.instructure.com

- Use same Username or password

- Can reset password if necessary "Forgot Password"

Password reset
Check email for reset link

Landing page for Canvas Parents

Inbox – messages from teachers

Quick glance of assignment due that day in calendar feature.

Inbox on App

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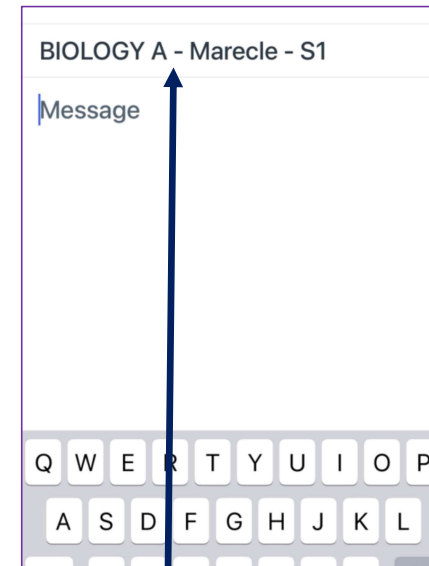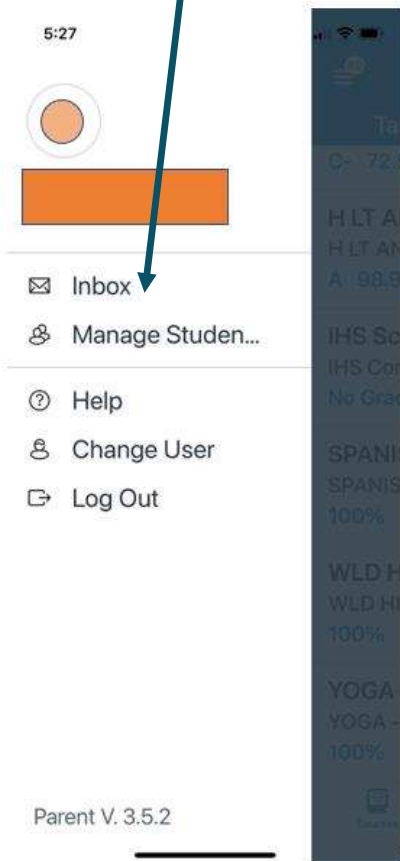
Message

Families can send a message to the classroom teacher using the Canvas app. Click on the Blue message icon. A list of course will appear. Choose the course. Enter your message title and type your message. The teacher of that course will sent the message.

Setting Alerts on Mobile App

under Manage Students
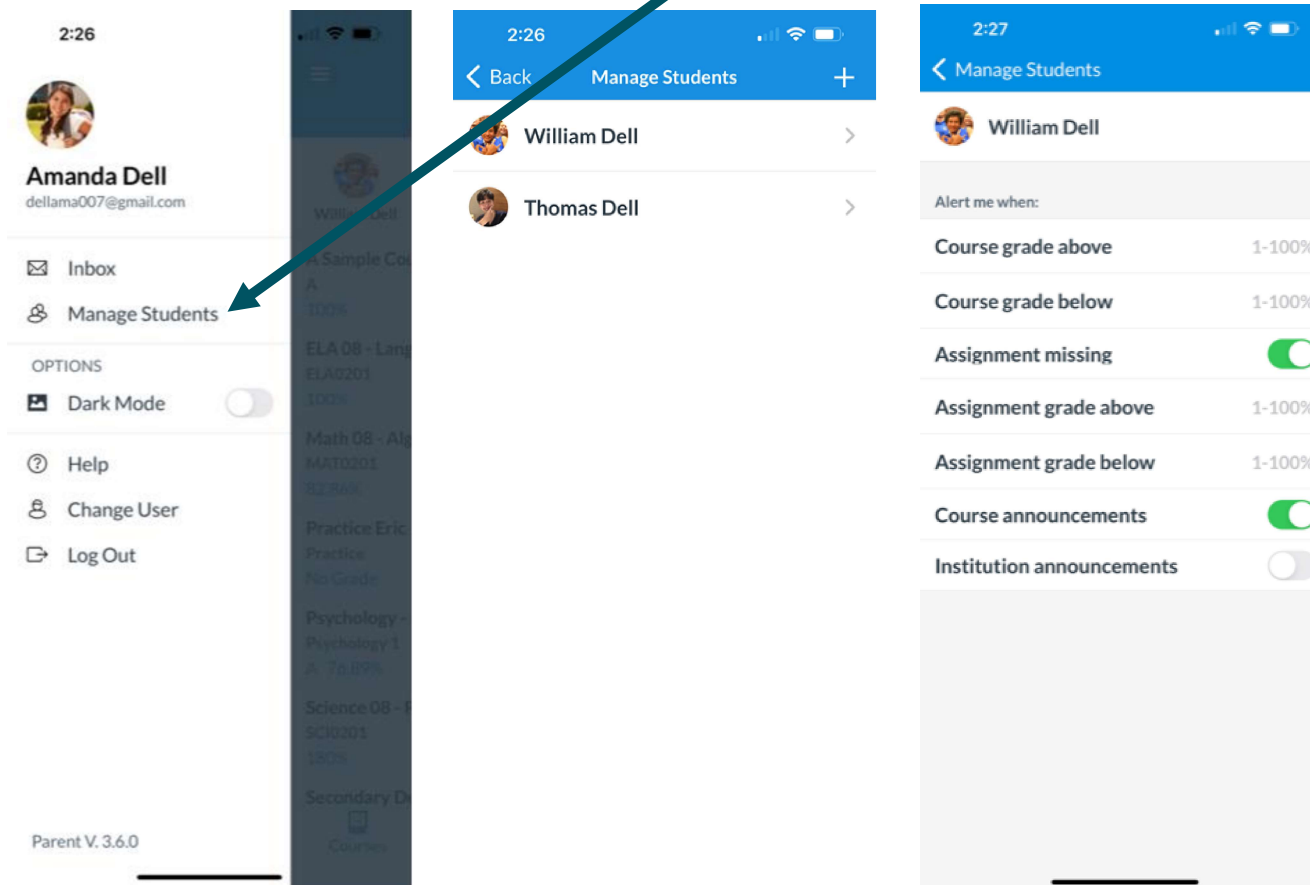
- Can set percentage for alert
  - Example 70%

- Suggestion:

  - Turn on alert for
    - Assignment missing
    - Course announcement
    - Institution announcement

ISD Support for Canvas and Family Access

Issue or problem (beyond password reset directions online)	Contact email address or number
Student Access	Registrar
Family Access	School Registrar
Canvas for Students	Ask teacher or school librarian. They may refer you to the Ed Tech person at school.
Canvas for Parents	ISDEdTechHelp@issaquah.wednet.edu
School laptop hardware and login issues (including charging cables issue)	IT person at each building (list)
School apps (secondary) – Classlink, Xello,	Teacher where issue is encountered
Clever for parents	ISDEdTechHelp@issaquah.wednet.edu
Clever for students	Classroom Teacher

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Resources on ISD website

Canvas (Grades 6-12) - Issaquah School District 411 (isd411.org)

Parent login site: https://Issaquah.instructure.com
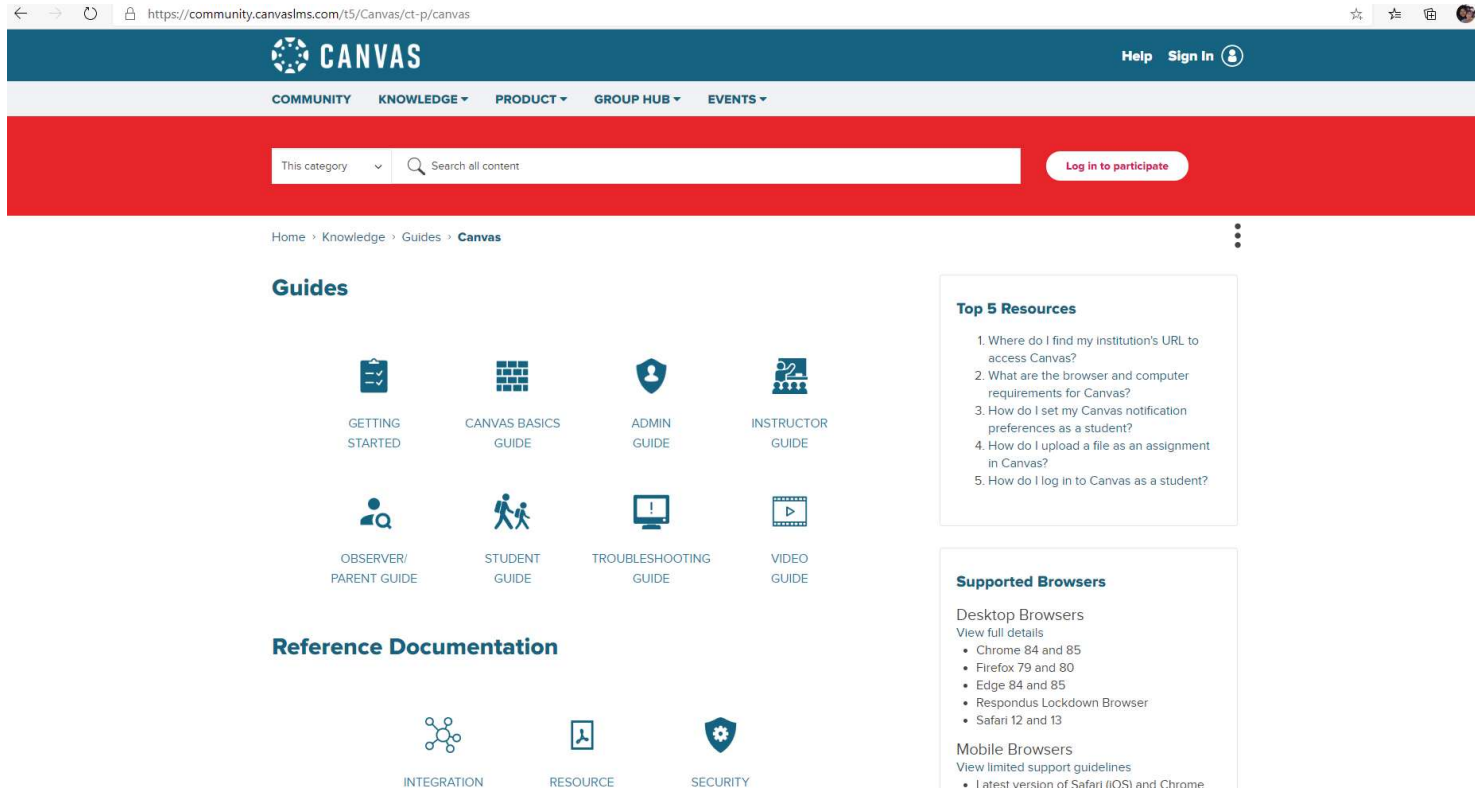
Videos for parent support
- Logging in
- Dashboard
- Notifications
- Grades

Resource in Canvas Platform: Help tab

Additional help with Canvas

- Contact a Family Liaison at your school

  Issaquah Middle, Pacific Cascade, Issaquah High

  Liliana Medina 425-837-7141 text 425-331-9555
  MedinaL@issaquah.wednet.edu

  Maywood, Cougar Mountain, Liberty High

  Ina Ghangurde 425-837-7008 text 252-563-3498
  GhangurdeI@issaquah.wednet.edu

  Beaver Lake, Pine Lake, Skyline High

  Wenli Mithal 425-837-7106 text 978-252-3686
  MithalW@issaquah.wednet.edu

- In-person help Sept 28 at ISD Admin building 6:30-8:30 pm (drop in)

- For help with Canvas Login contact

  ISDEdTechHelp@issaquah.wednet.edu

SEP 28 2022

Canvas for Parents and Family Access In-Person Workshop 🔔

🕑 6:30 PM - 8:30 PM

Administration Building, 5150 220th Ave SE, Issaquah, WA

ISD Family Partnership Events 2022-2023

All session in English, Spanish and Mandarin. Interpreters in other languages available upon request.

Staff will be available for families to learn how to and to practice navigating Canvas via the Family Canvas portal.

Canvas for Parents and Family Access In-Person Workshop

Canvas for Parents and Family Access In-Person Workshop is the help session designed to help families that may need 1:1 support in using Canvas and Family Access. Canvas is the Learning Management System (LMS) used by students in grades 6-12. ISD staff will be available to help families set up their Canvas account and provide tips on using Canvas for Parents.

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Thank you!

- Questions

- Lorna Gilmour
- Gilmourl@issaquah.wednet.edu
- 425-837-7205